

# *La Vida* on Anzac

*The Management and staff welcome you to La Vida on Anzac and hope you have a very pleasant and comfortable stay with us.*

*For your convenience we have compiled the following information as a guide to the services Redcliffe has to offer.*

*Should you require any further information, Please do not hesitate to ask at reception.*

*Enjoy your stay!!*



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## **Reception Hours**

Reception is open from 8:30am to 5pm week days, 9am to 3pm Saturday and 9am to 1pm Sunday. Public holidays hours may vary.

If unattended use the handset located on the right-hand side of the reception window. Afterhours access to the building requires a room key with security toggle.

## **After Hours Callouts**

For urgent matters, the Onsite Manager can be contacted outside the normal office hours. Dial 0481 814 164 if required. For non-urgent call outs, a fee of \$100.00 will apply when calling between 9pm and 7.30am. This includes, but is not limited to, lost or forgotten room keys.

## **Breakfast Mini Bar**

Cereals	\$4.00 a pack
UHT milk	\$2.50 a pack
Can of drink	\$3.50
Bottled Water	\$3.50
Chocolate bar	\$3.50
Cheese and Crackers	\$4.00
Noodle Cup	\$3.50
Chips	\$3.00
Plunger coffee	\$2.00 a pack
Up N go	\$3.50

Please pay at Reception prior to your departure or we will use the pre authority/security bond you gave, on arrival, to close off any items owing to your room.

There is complimentary tea, coffee and sugar on the kitchen bench and 1 milk in the fridge.

## **Emergency Numbers**

Police	000	(07) 3283 0555
Fire Department	000	
Ambulance	000	13 12 33
Redcliffe Hospital		(07) 3883 7777

## Departure

**Check out is at 10am.** If you are leaving prior to 7.30am please make sure your account is settled the evening before. You can leave your keys at the Reception window after removing your car from the car park. Please place all rubbish in the bins found on the basement level on the left hand side of the car park. The Yellow Lin rubbish bins are for recycling.

**Late check-outs may be available please enquire through Reception**

### Late check-out fees

11am - \$25 per booking

12pm - \$50 per booking

## Keys

The grey key fob is used to open the foyer door, car park, and to operate the lift. To use your key fob it must make contact with the key reader.

**Lost/replacement keys, door locks and fobs are charged at \$280.00 per set**

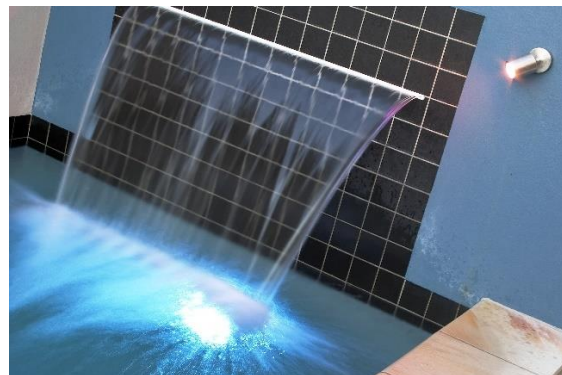
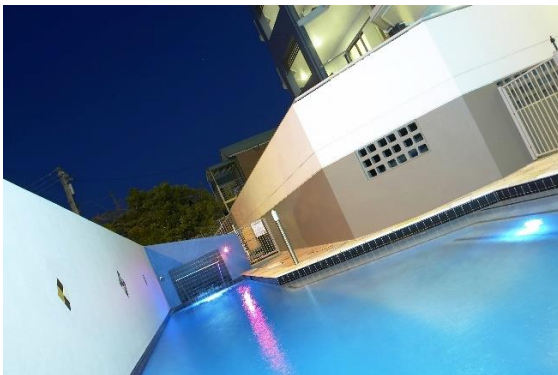
## Swimming Pool

The pool is located at the bottom of the stairs on Reception level.

Open from 7.30am to 9.30pm.

Children under 12 MUST be supervised at all times when in this area. This area is prohibited from smoking, alcohol & glass.

Pool towels are available from Reception for complimentary use for the duration of your stay. Please return on departure, failure to do so will incur a fee of \$25 per towel being charged to your Credit Card.



## **Fire Emergency**

### Internal Apartment

#### **If the smoke alarm in your apartment is alarming but no evidence of fire**

1. Open doors and air out apartment, check cause of alarm (ie burnt toast)
2. Alarm should stop once cause removed
3. Call Reception on (07) 3897 4700 and report incident of "False Alarm".  
(Leave a message if phone not answered after hours, so we can answer other guest enquiries on the source of alarm in the morning).

#### **If there is a fire in your apartment:**

1. Remove yourself from Apartment, closing the door behind you and alert other guests in surrounding apartments. Evacuate the building down the stairwell and out of the building (DO NOT USE ELEVATOR). Muster at the mail boxes in front of facility
2. Call Fire Brigade immediately, dial 000, report apartment number, floor, and address 41 Anzac Avenue, Redcliffe.

### **Smoke Alarm in Corridors**

All our smoke alarms in the corridors "talk" to each other. If one smoke alarm goes off, they all go off on every floor. **There is no "Evacuate" voice message.** If the smoke alarms in the corridors go off, immediately evacuate, closing all doors behind you.

1. Remove yourself from Apartment, closing door behind you and alert other guests in surrounding apartments. Evacuate the building down the stairwell and out of the building (DO NOT USE ELEVATOR). Muster at the mail boxes in front of facility
2. Await further instruction from the Fire Warden (Onsite Manager, will be wearing a red hard hat and yellow day glow vest), or Fire Brigade before returning to the building. **DO NOT RE-ENTER UNTIL THE ALL CLEAR HAS BEEN GIVEN.**

***Although false alarms are often perceived as an inconvenience, the risk of danger to all guest and residents out-ways the inconvenience should there be a real fire.***

## **Taxi Numbers**

Yellow Taxi's	13 22 27
Redcliffe Taxi's	3860 1867
Black and White Cabs	13 32 22

## **Garbage**

Please remove all garbage from the apartment prior to departure. Green wheelie bins and yellow recycle bins are located in the basement on the left hand side of the exit gate.

## **Maintenance**

La Vida on Anzac endeavors to ensure that all our apartments are fully maintained, however in the event of a maintenance issue in your apartment please let Reception know immediately. A member of our team will be sent to address the concern as soon as possible. If a maintenance issues arises after 9pm and is an emergency please call 0481 814 164.

## **Air Conditioning**

All of our apartments have reverse cycle air conditioning. Please ensure all doors and windows are shut before operating. Failure to do so may result in the failure of the air conditioning unit due to work overload, which can cause the unit to freeze up. Some units are fitted with ceiling fans in the bedrooms. Those bedrooms with no ceiling fans, a remote control tower fan can be found in the wardrobes.

## **Cleaning/Complimentary Items**

Apartments are serviced once for every 8 days of your stay. A starter pack is provided of milk, tea, coffee, sugar, towels, toilet paper, and detergents. Replenishments can be purchased from reception for a small fee.

## **Daily Servicing of Rooms**

\* Must book daily servicing at time of check in or call Reception 24 Hours before servicing is required

### **Includes:**

- Fresh Towels
- Top up tea / coffee / Milk / bathroom amenities
- Mini-bar Check
- Clean bathroom
- Kitchen bench wipe down
- Empty rubbish
- Straighten beds
- Vacuum
- Spot mop

### **Prices:**

Studio Rooms	\$60 per day
1 Bedroom Apartment	\$70 per day
2 Bedroom Apartment	\$90 per day

## **Extra Room Items**

Pool Towel	\$15.00 each	Shampoo	\$1.00 a bottle
Bath Towel	\$3.50 each	Body Lotion	\$1.00 a bottle
Laundry Powder	\$1.00 each	Soap	\$1.00 a packet
Dishwashing powder	\$1.00 each	Milk (UHT)	\$2.50
Toilet Paper Roll	\$1.50 each	Tea	\$0.50 a packet
Conditioner	\$1.00 a bottle	Coffee	\$0.50 a packet

## **Broadband Access**

### **Complimentary Free Unlimited Wifi**

#### **How to Connect to WiFi**

1. Select the network name that is on the black router in your room.
2. Enter the password that is also on the black router in your room.

**Please contact reception if you're having any trouble connecting.**





# Level 2 Balcony

## **Access Times**

Monday – Thursday

8am – 9pm

Friday

8am – 9.30pm

Saturday & Sunday

9am – 9.30pm

- Exemptions to these access times can be considered with forward notice and application to Management
- **During storms** and severe weather events, the balcony will be closed and locked off
- Please clean up after yourself, place all rubbish in the appropriate bins
- **BBQ use** must be booked through reception and can be used for 1.5 hours per booking
- Return all items from your apartment , back to your apartment
- Please keep noise to a minimum. You will be asked to vacate the area if noise remains excessive
- Children 12 years and under must be supervised by a responsible adult at all times
- **Please be considerate of your fellow guests and residents – noise can echo**
- **STRICTLY NO SMOKING ON THE LEVEL 2 BALCONY AREA**



## **Doctor**

Dial a Local Doctor  
Afterhours Bulk Bill Service 1300 980 980

Redcliffe Medical Centre  
Level 1  
Bluewater Square shopping Centre 07 3283 1514  
Redcliffe

Redcliffe GP Super clinic  
open 7 days a week 8.30am to 11pm  
Ground Floor 07 3480 4100  
106 Anzac Ave  
Redcliffe QLD 4020

## **X-Ray**

Lime Radiology  
287 Oxley Ave, 07 3283 9200  
Margate QLD 4019

## **Dentist**

Dr Eric Davis  
40 Duffield Road 07 3883 2536  
Margate

Redcliffe Dental Clinic  
49/51 Redcliffe Parade  
Redcliffe 07 3284 2244

## **Chemist**

Terry White Bluewater Square  
Anzac Avenue & Sutton Street 07 3283 8353  
Redcliffe QLD 4020

Redcliffe Chemist Warehouse  
Opposite Redcliffe Jetty  
179 Redcliffe Parade 07 3284 6454  
Redcliffe Qld 4020

## **Physiotherapy**

Redcliffe Physiotherapy  
112 John Street  
Redcliffe

07 32842754

## **Chiropractor**

Scarborough Chiropractic Centre  
641 Oxley Ave  
Scarborough

07 3203 6944

## **Massage Therapy**

Body Bliss  
27A Redcliffe Parade  
Redcliffe

0416 820 185

## **Nutrition Diagnostics**

28 Anzac Avenue  
Redcliffe QLD 4020

07 3283 6633

## **Hairdressers**

Happy Cuts  
141 Redcliffe Parade,  
Redcliffe QLD 4020

07 3284 3990

Gosh Hair and Beauty  
170 Anzac Avenue  
Redcliffe QLD 4020

07 3284 3558

## **Beauty Therapist**

Body Bliss Medi Spa  
27a Redcliffe Parade  
Redcliffe QLD 4020

0416 820 185

## **Florists**

Redcliffe City Florists  
6/106 Sutton Street  
Redcliffe

07 3883 3000

## **Bottle Shops**

BWS  
Bluewater Square  
Crn Suttons Street & Anzac Ave  
Redcliffe

07 3889 3681

First Choice Liquor  
Bluewater Square  
Crn John Street & Anzac Ave  
Redcliffe

07 3480 4900

Ambassador of Redcliffe  
41 Redcliffe Parade  
Redcliffe

07 3284 6427

## **Shopping Centres**

Bluewater Square  
Crn Anzac Ave & Sutton Street, Redcliffe  
Woolworths open 8am to 9pm Mon – Fri

Peninsular Fair Shopping Centre  
Crn Anzac Ave & Norcott St, Kippa Ring

Westfields shopping Centre  
Crn Anzac Avenue & Gympie Highway  
Northlakes

## **Laundromat**

Peninsula Laundries Margate  
333 Oxley Ave  
Margate QLD 4019

0421 367 730

## **Outdoor Activities**

Scenic Helicopter Flights  
Aeropower -Redcliffe Aerodrome

07 3385 9500

Redcliffe City Skydive  
-Sky diving on Sutton's Beach  
[www.beach-tandem-skydive.com.au](http://www.beach-tandem-skydive.com.au)

1300 800 840

Redcliffe City Performance Centre  
(Swimming Pools)  
Crn Sydney & Hutchinson Street

07 3883 2128

Redcliffe Aqua Splash  
Pelican Park  
Hornibrook Esplanade  
Clontarf

07 3153 4131

Dolphin Wild Island Cruises  
Newport Marina  
158 Griffiths Road  
Newport

07 3880 4444

## **Indoor Activities**

Hoyts Cinemas  
272 Anzac Avenue  
Kippa-Ring

07 3339 9700

Breakout Escape Rooms  
151 Redcliffe Parade  
Redcliffe QLD 4020

0423 079 267

## **Museums & Art Galleries**

Redcliffe Museum  
75 Anzac Avenue  
Redcliffe 073883 1898

Dreamtime Kullilla Art Gallery  
Unit 7  
349 Macdonnell Road  
Clontarf QLD 4019 07 3880 1320

Seaside Artists  
Old Fire Station  
Oxley Avenue  
Margate 07 3284 3356

Redcliffe City Art Gallery  
1 Irene Street  
Redcliffe 07 3283 0415

## **Markets**

Redcliffe Craft and Farmers Markets  
Redcliffe Jetty  
Every Sunday 6am to 2pm 0425 304 678

Redcliffe Community Markets (Trash and Treasure)  
Redcliffe Showground's  
Every Sunday 6am to 11am 0418 191 578

## **Brewery Tours**

Scarborough Harbour Brewing Co  
21 Bird Opassage Parade  
Scarborough 1800 727 104

Horny Wombat  
345 McDonnell Road  
Redcliffe 07 3284 9584

## **Brisbane Views**

Scenic Helicopter Flights  
Aeropower -Redcliffe Aerodrome 07 3385 9500

Brisbane Lights Tour  
(nights)  
Bookings Essential 07 3822 6028

Brisbane Lookout  
Mt Coot-tha 07 3369 9922

## **Clubs & Pubs**

Redcliffe Tavern  
34 Anzac Ave  
Redcliffe Qld 4020 07 3385 1200

Dolphin Leagues Club  
Cnr Klingner & Ashmole Roads  
Redcliffe Qld 4020 07 3203 7333

Bramble Bowls Club  
Crn Hornibrook Esp & Victoria Ave  
Woody Point Qld 4019 07 3283 4411

R.S.L Club  
Irene Street  
Redcliffe Qld 4020 07 3897 6000

Belvedere Hotel  
Crn Woodcliff Crescent & Oxley Avenue  
Woody Point Qld 07 3284 2245

Morton Bay Boat Club  
Bird of Passage Parade  
Scarborough Qld 4020 07 3203 5188

## **Churches**

### **Baptist:**

145-149 Elizabeth Avenue,  
Clontarf QLD 4019

07 3284 7699

### **Catholic:**

Holy Cross Parish  
Redcliffe

07 3293 0800

### **Anglican:**

St Mary's Anglican Church  
93 Sutton Street  
Redcliffe Qld 4020

07 3284 2393

### **Jehovah Witness:**

8 Lavelle Court  
Margate QLD 4020

07 3284 3331

### **Church of Latter-Day Saints:**

389 Oxley Ave  
Redcliffe QLD 4020

07 3284 7196

### **Uniting Church:**

1 Richens Street  
Redcliffe QLD 4020

07 3283 4066

### **Lutheran:**

Grace Lutheran Church  
39-43 Maine Road  
Clontarf QLD 4019

07 3883 1144



## **Restaurants**

### **-Australian Dining**

The Belvedere Hotel  
Woody Point 07 32842245

The Ox  
330 Oxley Avenue  
Margate 07 3283 1833

### **-Mexican Restaurant**

Cactus Jack  
165 Redcliffe Parade,  
Redcliffe QLD 4020 07 3284 7990

### **-Thai Restaurant**

Khao Gaeng Thai  
82/98 Anzac Avenue  
Redcliffe QLD 07 3283 2935

JD Thai  
59 Redcliffe Parade  
Redcliffe 07 3284 4558

### **-Sushi Bar**

Sushi Central  
Shop 2, Fountain Court, 141 Sutton Street  
Redcliffe 07 3283 8188

### **-Indian**

Royale Curries  
95-97 Redcliffe Parade,  
Redcliffe QLD 0732833643

### **-Noodles**

My Noodle Box  
Shop 4/82 Anzac Ave,  
Redcliffe 07 3142 4488

**-Chinese Restaurant**

Dynasty Chinese restaurant & Takeaway  
28 Baynes Street  
Margate 07 3284 1451

**-Seafood**

Tempest Seafood & Teppanyaki Restaurant  
Bird of Passage way  
Scarborough 07 3203 5744

**-Italian**

Rustic Olive  
79 Redcliffe Parade  
Redcliffe 07 3889 3199

Julianos Pizzeria  
The Walk Arcade  
Redcliffe 07 3284 3212

**-Fish & chips**

Yabbie Road (Gluten Free and Batter Free Options)  
133 Redcliffe Parade,  
Redcliffe QLD 0499 922 239

Delgados  
255A Victoria Ave  
Redcliffe 0403 336 622

**-Pizza**

Bella Sicilia (Delivery)  
2/295 Oxley Ave,  
Margate QLD 4020 07 3283 1755

The Rustic Olive  
99 Redcliffe Parade  
Redcliffe 07 3889 3199

Mammas Restaurant  
69 Redcliffe Parade  
Redcliffe 07 3284 4512

## **Banks**

### **Anz Bank**

Peninsula Fair Shopping Centre  
Kippa – Ring QLD 4021

13 13 14

### **Bank of Qld**

Peninsular Fair Shopping Centre  
Kippa Ring QLD 4020

07 3480 1444

### **Bendigo Bank**

300 Oxley Avenue  
Margate QLD 4019

07 3883 2399

### **Commonwealth Bank**

Peninsular Fair Shopping Centre  
Kippa Ring QLD 4020

13 22 21

### **Heritage Bank**

Shop C2  
Peninsula Fair Shopping Centre  
Kippa – Ring QLD 4021

07 3204 5182

### **Westpac**

Peninsula Fair Shopping Centre,  
Kippa Ring QLD 4021

07 3283 9000  
13 20 32

### **Suncorp**

Peninsula Fair Shopping Centre  
Kippa-Ring QLD 4020

13 11 75

